HENCOTE

Gift Voucher Terms & Conditions

- Monetary gift vouchers are valid for 12 months from the date of issue, unless explicitly stated otherwise. Expired vouchers cannot be extended, renewed, or replaced.
- Vouchers can be redeemed against food, beverages, guided tours, tastings, and event tickets hosted directly by Hencote, subject to schedule and venue availability.
- Vouchers must be presented at the time of redemption.
- Monetary vouchers may be used across multiple transactions until the balance reaches zero within the validity period. No cash change or cash refund will be given for unused balances.
- No cash refund or change will be given for any unused balance.
- Vouchers are non-refundable and cannot be exchanged for cash.
- Lost, stolen, damaged, or expired vouchers cannot be replaced or extended.
- Advance booking for dining, tastings, and experiences is strongly recommended. Redemption is subject to table, tour, and seasonal availability. Hencote reserves the right to update menus, pricing, scheduled experience offerings, and venue opening times at its discretion. If a specific experience or tour is no longer offered, the monetary value of the voucher remains valid toward any active Hencote offerings until expiry.
- Purchase or redemption of a voucher constitutes full acceptance of these terms and conditions.

Guests can redeem their gift vouchers online for wine tastings, events and dining experiences - https://hencote.guestvoucher.co.uk/events

These terms and conditions are available to view on our website as you purchase a gift voucher, are printed on each individual gift voucher and are also available on our gift voucher landing page on our website (www.hencote.com/gift-vouchers)