



HENCOTE

Gift Voucher Terms & Conditions

- Monetary gift vouchers are valid for 12 months from the date of purchase unless otherwise stated.
- Vouchers may be redeemed against food, beverages, tours, tastings, Hencote event tickets and experiences, subject to availability.
- Vouchers must be presented at the time of redemption.
- Monetary vouchers may be used across multiple visits until the full balance has been redeemed.
- No cash refund or change will be given for any unused balance.
- Vouchers are non-refundable and cannot be exchanged for cash.
- Lost, stolen, damaged, or expired vouchers cannot be replaced or extended.
- Advance booking is recommended for dining, and experiences, and voucher redemption is subject to availability at the time of booking.
- Hencote reserves the right to amend availability, pricing, opening times, or experiences without prior notice.
- By purchasing or redeeming a voucher, the holder agrees to these terms and conditions.

Guests can redeem their gift vouchers online for wine tastings, events and dining experiences - <https://hencote.guestvoucher.co.uk/events>

These terms and conditions are available to view on our website as you purchase a gift voucher, are printed on each individual gift voucher and are also available on our gift voucher landing page on our website (www.hencote.com/gift-vouchers)

HENCOTE.COM